



NOTICE OF PUBLIC MEETING AND EXECUTIVE SESSION  
PINAL COUNTY PUBLIC HEALTH SERVICES DISTRICT  
BOARD OF DIRECTORS  
AGENDA

Wednesday, November 15, 2023

9:30 AM - CALL TO ORDER

PINAL COUNTY ADMINISTRATIVE COMPLEX  
BOARD OF SUPERVISORS HEARING ROOM  
135 N. PINAL STREET  
FLORENCE, AZ 85132

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**BUSINESS BEFORE THE BOARD**

(Consideration/Approval/Disapproval of the following:)

(1) **CONSENT ITEMS:**

All items indicated by an asterisk (\*) will be handled by a single vote as part of the consent agenda, unless a Board Member, County Manager, or member of the public objects at the time the agenda item is called.

- \* A. Discussion/approval/disapproval of Minutes from October 18, 2023, Board of Directors Public Health Services District Meeting. (Natasha Kennedy)

- (2) Discussion/approval/disapproval of the Public Health Annual Report for FY 2022 - 2023. Pursuant to the Arizona Revised Statutes, Title 36 the Public Health Director shall submit an annual report describing the activities of the department during the fiscal year. Annual report for FY 2022 - 2023 is attached. (Merissa Mendoza)

- (3) Executive Session pursuant to A.R.S. 38-431.03(A)(3) for legal advice on enforcement options under the Pinal County Environmental Health Codes as delegated by the Director of Arizona Department of Health Services pursuant to A.R.S. 36-136, et seq. (Chris Keller/Leo Lew)

ADJOURNMENT

**(SUPPORTING DOCUMENTS ARE AVAILABLE AT THE CLERK OF THE BOARD OF SUPERVISORS' OFFICE AND AT <https://pinal.novusagenda.com/AgendaPublic/>)**

NOTE: One or more members of the Board may participate in this meeting by telephonic conference call.

The Board may go into Executive Session for the purpose of obtaining legal advice from the County's Attorney(s) on any of the above agenda items pursuant to A.R.S. 38-431.03(A)(3).

In accordance with the requirement of Title II of the Americans with Disabilities Act (ADA), the Pinal County Board of Supervisors and Pinal County Board of Directors do not discriminate against qualified individuals with disabilities admission to public meetings. If you need accommodation for a meeting, please contact the Clerk of the Board Office at (520) 866-6068, at least (3) three business days prior to the meeting (not including weekends)

or holidays) so that your request may be accommodated.

Pursuant to A.R.S. 38-431.02, NOTICE IS HEREBY GIVEN, that the public will have physical access to the meeting room at 9:15 AM.

Meeting Notice of Posting



# PINAL COUNTY

WIDE OPEN OPPORTUNITY

## AGENDA ITEM

November 15, 2023 ADMINISTRATION BUILDING A  
FLORENCE, ARIZONA

**REQUESTED BY:**

**Funds #:**

**Dept. #:**

**Dept. Name:** Clerk of the Board

**Director:** Natasha Kennedy

**BRIEF DESCRIPTION OF AGENDA ITEM AND REQUESTED BOARD ACTION:**

Discussion/approval/disapproval of Minutes from October 18, 2023, Board of Directors Public Health Services District Meeting. (Natasha Kennedy)

**BRIEF DESCRIPTION OF THE FISCAL CONSIDERATIONS AND/OR EXPECTED FISCAL IMPACT OF THIS AGENDA ITEM:**

**BRIEF DESCRIPTION OF THE EXPECTED PERFORMANCE IMPACT OF THIS AGENDA ITEM:**

**MOTION:**

Approve as presented

History	Who	Approval
Time		

**ATTACHMENTS:**

Click to download
<input type="checkbox"/> <a href="#">Minutes PHSD</a>



# **PINAL COUNTY**

WIDE OPEN OPPORTUNITY

**PINAL COUNTY PUBLIC HEALTH SERVICES DISTRICT  
BOARD OF DIRECTORS  
MINUTES  
Wednesday, October 18, 2023  
10:55 AM**

**BOARD OF DIRECTORS**

**Chairman Jeff Serdy**  
Director, District 5

**Vice-Chairman Jeffrey McClure**  
Director, District 4

**Kevin Cavanaugh**  
Director, District 1

**Mike Goodman**  
Director, District 2

**Stephen Q. Miller**  
Director, District 3

PINAL COUNTY ADMINISTRATIVE COMPLEX  
BOARD OF SUPERVISORS HEARING ROOM  
135 N. PINAL STREET  
FLORENCE, AZ 85132

**All Presentations are attached to the Agenda at:**  
[Click Here to View the Public Health Services District Agenda](#)

**and a Video Recording of this meeting can be viewed at:**  
[Click Here to View Video Recording](#)

The Pinal County Public Health Services District Board of Directors convened at 10:55 a.m. this date. The meeting was called to order by Chairman Serdy.

**Members Present:** Chairman Jeff Serdy; Director Mike Goodman; Director Stephen Q. Miller

**Members Present Telephonically:** Director Kevin Cavanaugh

**Members Absent:** Vice-Chairman Jeffrey McClure

**Staff Present:** County Manager, Leo Lew; Chief Civil Deputy County Attorney, Chris Keller; Clerk of the Board, Natasha Kennedy and Deputy Clerk of the Board, Kelsey Pickard

(1) **CONSENT ITEMS:**

All items indicated by an asterisk (\*) will be handled by a single vote as part of the consent agenda, unless a Board Member, County Manager, or member of the public objects at the time the agenda item is called.

Chairman Serdy asked if there were any requests from a Board Member, staff or the audience to remove any consent agenda items for discussion.

Supervisor Cavanaugh pulled Item B.

**Item Action: Approved Consent Item A as presented on the Public Health Services District Board of Directors Meeting**

Motion Made By: Supervisor Goodman

Seconded By: Supervisor Miller

To approve Consent Item A as presented on the Public Health Services District Board of Directors Meeting.

Motion Passed

Ayes: Cavanaugh, Goodman, Miller, Serdy (4)

Absent: McClure (1)

- \* A. Discussion/approval/disapproval of Minutes from September 27, 2023, Board of Directors Public Health Services District Meeting. (Natasha Kennedy)

**Item B Pulled from Consent Agenda**

- \* B. Discussion/approval/disapproval to submit a grant application to the Arizona Department of Health Services (ADHS), Bureau of Immunization Services (BIZS) for \$100,000. A match is not required for this grant. This grant will be used by the Public Health Services District to help provide COVID-19 vaccination at no cost for uninsured and underinsured adults. The Health & Human Services (HHS) Bridge Access Program funding is temporary and scheduled to end in December 2024. (Carey Lennon/Merissa Mendoza)

Merissa Mendoza, Interim Public Health Director appeared before the Board and presented.

Discussion held regarding funding should any COVID-19 vaccinations not be utilized, and administration fee allocation by the following Board Members and Staff; Chairman Serdy, Supervisor Cavanaugh, Merissa Mendoza, and Carey Lennon, Division Manager for Clinic Services.

**Item Action: Approved Consent Item B as presented**

Motion Made By: Supervisor Goodman

Seconded By: Supervisor Miller

To approve Consent Item B as presented.

Motion Passed

Ayes: Cavanaugh, Goodman, Miller, Serdy (4)

Absent: McClure (1)

**10:58 a.m.** – Chairman Serdy adjourned the October 18, 2023, Pinal County Public Health Services District Board of Directors Meeting and reconvened the Pinal County Board of Supervisors Meeting.

**PINAL COUNTY  
PUBLIC HEALTH SERVICES DISTRICT  
BOARD OF DIRECTORS**

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Jeff Serdy, Chairman

**ATTEST:**

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Natasha Kennedy, Clerk of the Board

Minutes Prepared By: Kelsey Pickard, Deputy Clerk of the Board

Approval of Minutes: November 15, 2023



# PINAL COUNTY

WIDE OPEN OPPORTUNITY

## AGENDA ITEM

November 15, 2023 ADMINISTRATION BUILDING A  
FLORENCE, ARIZONA

**REQUESTED BY:**

**Funds #:** 82

**Dept. #:** 359

**Dept. Name:** Public Health

**Director:** Merissa Mendoza

**BRIEF DESCRIPTION OF AGENDA ITEM AND REQUESTED BOARD ACTION:**

Discussion/approval/disapproval of the Public Health Annual Report for FY 2022 - 2023. Per the Arizona Revised Statutes, Title 36 the Public Health Director shall submit an annual report describing the activities of the department during the fiscal year. Annual report for FY 2022 - 2023 is attached. (Merissa Mendoza)

**BRIEF DESCRIPTION OF THE FISCAL CONSIDERATIONS AND/OR EXPECTED FISCAL IMPACT OF THIS AGENDA ITEM:****BRIEF DESCRIPTION OF THE EXPECTED PERFORMANCE IMPACT OF THIS AGENDA ITEM:****MOTION:**

Approve as presented

## History

Time	Who	Approval
11/6/2023 3:49 PM	County Attorney	Yes
11/7/2023 7:09 AM	Grants/Hearings	Yes
11/7/2023 7:55 AM	Budget Office	Yes
11/7/2023 2:42 PM	County Manager	Yes
11/7/2023 4:46 PM	Clerk of the Board	Yes

**ATTACHMENTS:**

Click to download

[Presentation](#)



# **Pinal County Public Health Annual Report**

July 1, 2022 - June 30, 2023



# Thank you

To the Board and County Leadership: Thank you for your support over the last year. Public Health could not continue to serve our county residents without your leadership. We appreciate the opportunity to highlight our work during fiscal year 2022-2023.

With gratitude,

Merissa Mendoza  
Public Health Interim Director



# Public Health Overview

- Made up of 9 Divisions
  - Central Appointment Desk and On the Go Transportation
  - Central Support and Accounting
  - Clinical Services
  - Community Health
  - Emergency Preparedness and Response
  - Environmental Health
  - Infectious Disease and Epidemiology Surveillance
  - Medical Forensics
  - Nutrition and Vital Records
- More than 130 Staff
- 10 Clinic Sites throughout the County, plus the Public Health Administration Building in Florence







# Central Appointment Desk (CAD) and On the Go Transportation

- CAD was established in 2008 to centralize phone calls and create a single phone number for the public to contact for appointments and information.
- During the last fiscal year, CAD successfully transitioned to a new electronic medical records system.
- On the Go Express Transportation is designed to ensure mobility through the provision of transportation to the elderly and persons with disabilities in rural Eastern Pinal County. Services include transportation to medical, dental, and vision appointments, physical therapy, grocery shopping, and prescription pick up.
- On the Go Express traveled thousands of miles during the last year accident free.



# Central Appointment Desk (CAD) and On the Go Transportation

- Division Manager: Mary Clements
- CAD Staff:
  - Stella Acuna - Central Appointment Desk Supervisor
  - Alejandra Hansen, Alexia Velazquez, Lloana Lopes, Yubicza Zamora, Eva Arriola, Yolanda Lopez, Elisa Zepeda - Customer Service Specialists

July 2022 - June 2023		
Calls Handled	Average Handle Time (min)	Average Max Hold Time (min)
63,795	2.59	3.01



## Central Appointment Desk (CAD) and On the Go Transportation

- Division Manager: Mary Clements
- On the Go Transportation Staff:
  - Wren Morrow - On the Go Transportation Dispatcher
  - Leane Gomez, Lori Mendibles, Alfred Molina - On the Go Transportation Drivers

July 2022 - June 2023	
Passenger Trips	Total Miles
3,770	81,470



# Central Support and Accounting

- Central Support and Accounting (CS&A) provides support to each division of the Public Health Services District through accounting and billing services and through supply services via the Public Health Warehouse.
- CS&A Staff
  - Anela Arciga - Financial Manager
  - Tillie Berrones - Accountant, Senior
  - Debbie Blome and Emily Rodriguez - Accountants
  - Beckie Jones and Oscar Rivas Lopez - Inventory Specialists
  - Megan Mercer - Administrative Specialist

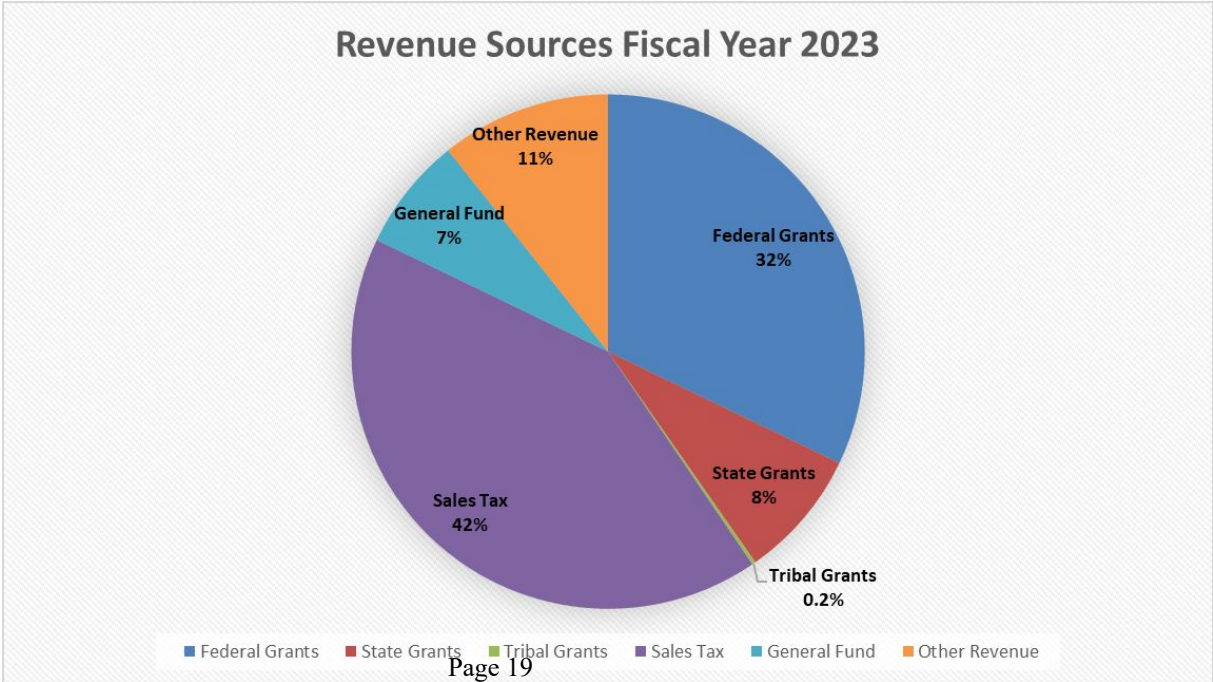


# Central Support and Accounting

- CS&A services include:
  - Budgets - Departmental and Grants
  - Journal Entries
  - Accounts Receivable - Contractor Expenditure Report (CER) Billing and Permit Fees
  - Accounts Payable - Invoice processing, Payment Requests, Mileage Reimbursements, P-Card and Fuel Reconciliation, and Cell Phone Reconciliation
  - Payroll - Timesheet collection and review
  - Travel - Travel packet review and Travel Per Diem/Reimbursements
  - Medical Billing and Credentialing - Patient Billing, Insurance Billing, and Credentialing
  - Warehouse/Supply - Procurement of goods, printing services, operating supplies, office supplies, medical supplies, and vaccines for our clinics and administrative offices; Routine supply delivery to each of our clinics (including Medical Forensics and Family Advocacy Centers) and administrative office; Inventory management

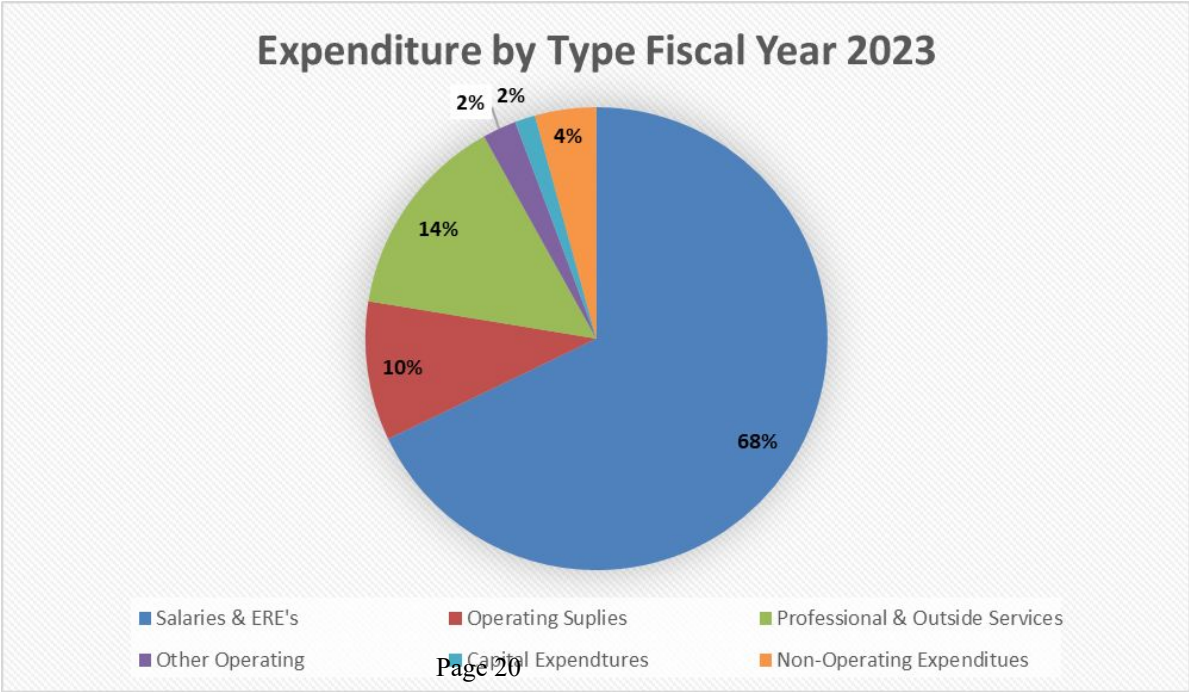
	<b>Actual FYE 22/23</b>
<b>Public Health Services District</b>	
Intergovernmental	(7,001,145)
Taxes	(7,196,251)
Licenses & Permits	(317,509)
Charges for Services	(627,235)
Fines/Forfeits	(79,468)
Contributions	(465,203)
Miscellaneous	(7,330)
Other Financing Sources	(1,589,153)
<hr/>	
Total Revenue	(17,283,294)
Personnel Services	9,124,042
Supplies	1,307,339
Services	1,925,728
Miscellaneous Expense	318,499
Capital Expenditures	192,356
Non-Operating Expenditures	576,404
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Total Expenditures	13,444,368
Revenues Less Expenditures	(3,838,926)

# Central Support and Accounting



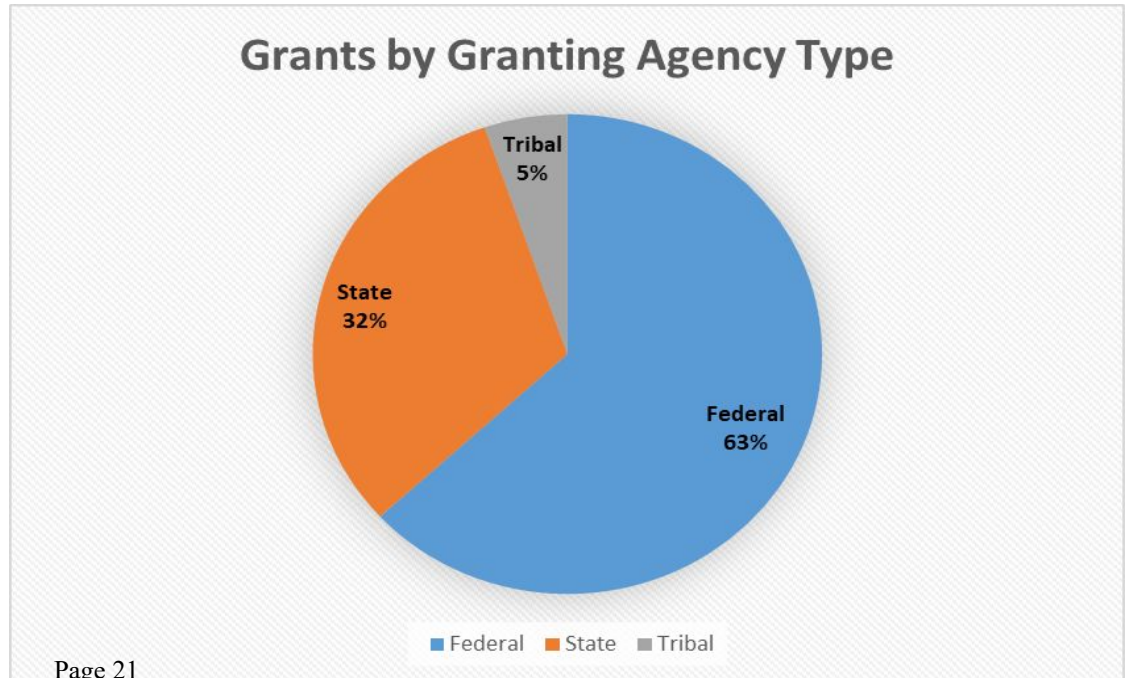


# Central Support and Accounting



## Central Support and Accounting

- The grants that the Public Health Services District manages account for approximately 40% of the total revenue source.
- Our grant partners consist of Federal, State, Tribal, and Other agencies.





# Central Support and Accounting

- Granting Agencies
  - Arizona Department of Health Services (ADHS) - Federal
    - Breastfeeding Peer Counseling Services and the Special Supplemental Nutrition Program -WIC
    - ELC Enhancing Detection Expansion
    - ELC K-12 School Reopening
    - Health Disparities
    - STD Control Services
    - HIV Prevention
    - Tuberculosis Control
    - Immunization Services, Immunization Services PAN Flu, Immunization Services IDES - Cold Storage, Data Entry, Activities Services, and Immunization Services - Supplemental Flu
  - IZCOVID4 COVID19 Vaccination Equity Funding
  - Maternal and Child Health
  - PH Emergency Preparedness
  - PH Emergency Preparedness Cities Readiness Grant
  - PH Workforce Development
  - Prescription Drug OD Prevention
  - Public Health Improvement Program
  - Public Health Infrastructure Workforce Development
  - Well Woman Health Check Program



# Central Support and Accounting

- Granting Agencies, continued
  - Arizona Family Health Partner - Federal
    - Affirm Family Planning Program
    - Affirm STI Screening
  - Arizona Department of Health Services (ADHS) – State
    - Action Plan HPHC
    - Child Fatality Review
    - Well Woman Health Check
    - Health in AZ Policy Initiate Program
    - Prop 201 Smoke Free Arizona
    - Senate Bill 1847 Funding
    - State Opioid Response - Drug Overdose Fatality Review
    - Suicide Mortality Review
    - Teen Pregnancy Prevention
    - Tobacco Program
    - Tuberculosis Control
    - Teen Pregnancy Prevention - Youth Mental Health 1st Aid Initiative
  - Gila River Indian Community – Tribal
    - Gila River Indian Community - Medical Forensics
  - Ak Chin Indian Community – Tribal
    - Ak Chin - Medical Forensics



# Central Support and Accounting

- Opioid Settlement Fund
  - As of June 30, 2023 Pinal County Public Health Services District has received \$1,388,833 of its share of the distributor and Janssen opioid settlements and the Mallinckrodt bankruptcy. We are working with Cities and Towns within Pinal County to distribute the allocation set aside for them if they choose to participate in the program. To date, we have only expended \$29,879.

<b>Opioid Settlement Fund</b>	<b>Actual FYE 22/23</b>
Pinal County	(736,081)
City of Casa Grande	(76,941)
City of Coolidge	(23,332)
City of Eloy	(485,814)
Town of Florence	(16,527)
Town of Kearny	(3,889)
Town of Mammoth	(2,222)
City of Maricopa	(37,915)
Town of Superior	(6,111)
Total Revenue	(1,382,722)



# Clinical Services

- Primary Services provided by Clinical Services include:
  - Reproductive Health Services
  - Screening, diagnosing and treatment of sexually transmitted infections
  - Screening, diagnosis, referral and patient navigation services for breast and cervical cancer
  - Childhood and adult immunizations
  - TB skin testing



## Clinical Services

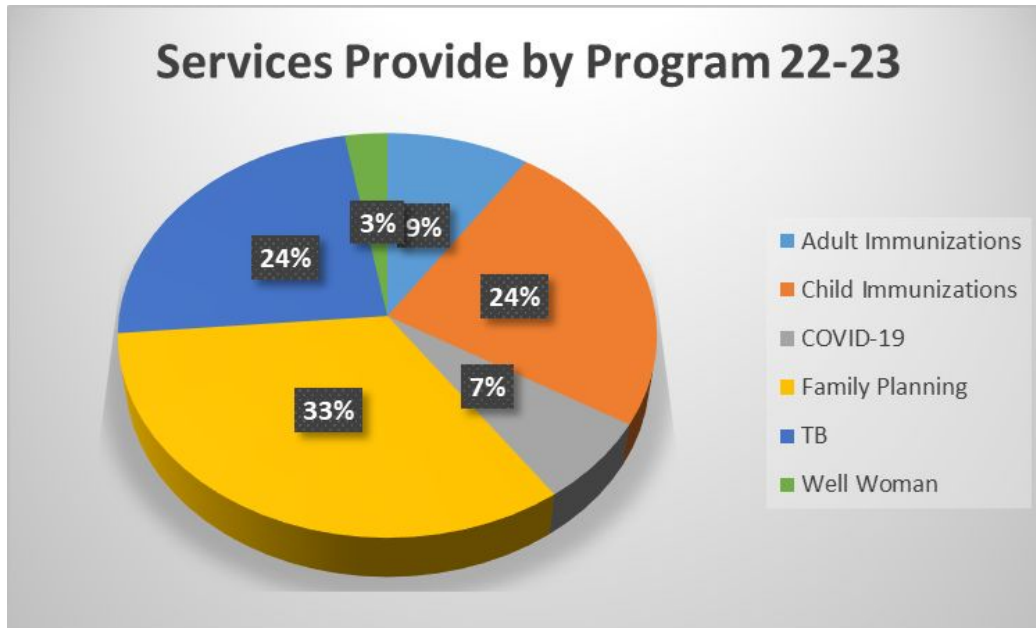
- Division Manager: Carey Lennon
- Clinic Operations Managers: Patrick Reed, William “Billy” Smith, Jr
- Nurse Supervisors: Natasha Munoz, Yezenia Viezcas
- Nurse Practitioners: Jessica Adamson, Sara Kneuss, Pauline “Paula” Neiswonger
- Nurses: Katelynn Audin, Michelle Bellomo, Monica Castaneda, Anna Duvall, Laura Field, Kathleen Hope, Maria Nava-Mora, Samantha Orozco, Sofia Robles
- Medical Assistants: Joelene Baldenegro, Adriana Contreras, Ana Del Carmen Chavez, Stacy Esparza, Daniela Hernandez, Theresa Moronez, Vanessa Salcido, Sandra Silva
- Case Manager: Crystal Gomez, Hilda “Maggie” Lopez, Adriana Villegas
- Community Health Worker: Ana Rios
- Administrative Assistant: Shannon Audin, Sandra Williams
- Contracted Staff: Sindy Sheldon, Danielle Patrick and Barbara Lockwood - Nurse Practitioners. Rebecca Strand - Registered Nurse



# Clinical Services

- Major Accomplishments
  - Completed successful transition from eClinicalWorks to new Electronic Health Record (EHR) CureMD for patient care throughout all Public Health Clinics.
  - Received the Dr. Daniel T. Cloud Award from the Arizona Partnership for Immunizations (TAPI) for both our Casa Grande and San Tan Valley clinics for reaching 90% coverage rates in children 19-35 months of age for the toddler vaccination series
  - Resumed clinical services in newly remodeled Maricopa Clinic on June 6<sup>th</sup>, 2023
  - Oracle clinic remodel project started, projected completion in March of 2024
  - Successful ADHS Vaccine for Children (VFC) compliance audits for Casa Grande (7/8/22) Coolidge (7/21/22) Apache Junction (7/26/22) and San Tan Valley (8/11/22) clinics.

# Clinical Services



Locations 2022-2023	Adult Immunizations	Child Immunizations	COVID-19	Family Planning	TB	Well Woman	Total
Apache Junction	371	718	203	1,421	555	143	3411
Casa Grande	629	1740	433	2,559	2432	210	8003
Coolidge	134	389	177	607	147	31	1482
Eloy	8	16	0	0	1	0	25
Maricopa	10	41	0	35	11	1	98
Offsite Clinics	2	2	0	0	28	0	32
San Tan Valley	464	1250	335	1,115	877	96	4137
Superior	1	4	0	0	0	0	5
<b>Total</b>	<b>1,619</b>	<b>4,160</b>	<b>1,148</b>	<b>5,737</b>	<b>4,051</b>	<b>481</b>	<b>17,193</b>



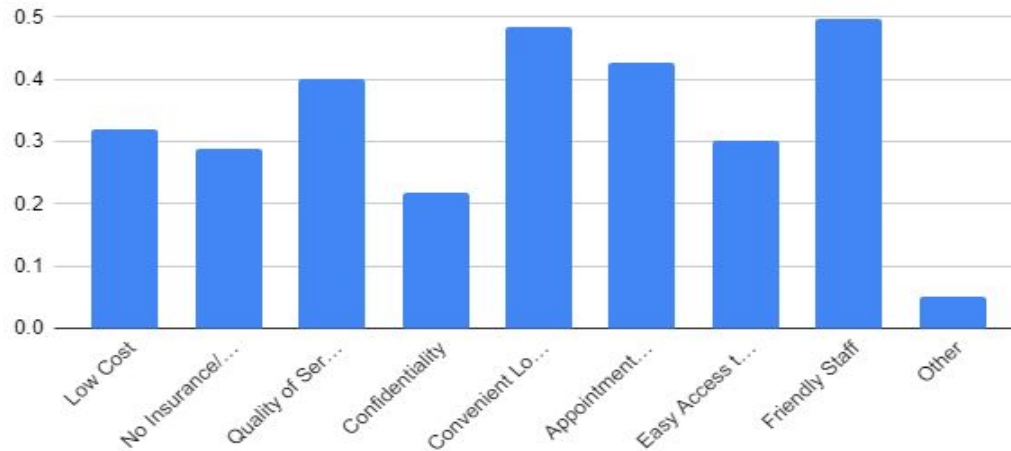
# Clinical Services

- Patient Satisfaction
  - Surveys conducted in 5 Public Health Clinic during the month of October 2022 and May 2023
  - October 2022 = 831 respondents
  - May 2023 = 521 respondents
- Feedback from clients
  - “I learned a lot about myself that I didn't know. Been having questions for years, but they answered them in seconds.”
  - “Amazing staff that always makes me feel comfortable. Recommend to anyone that is needing help.”
  - “Wonderful place, everyone was welcoming and made me feel welcomed.”
  - “My nurse was so kind, polite and took the time to educate me. Genuinely one of the best healthcare providers I have seen in my life.”
  - “Nurse was really helpful, super nice. Made me feel comfortable. Definitely a safe place with no judgment.”
  - “This is my second visit and I'm very pleased with the clinic. They get you in and out quickly but efficiently. The staff is exceptionally friendly and put patient needs first.”
  - “The staff is always friendly, kind and caring. Good listeners with efficient care. Thank you for your time. You are greatly appreciated!”
  - “The nurses/staff here have been so kind and helpful explaining info/educating. It's been great coming here, you all make it so easy.”



# Clinical Services

Why did you choose our Clinic (Select all that Apply)?

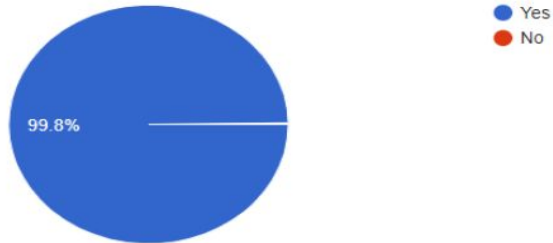


- How would you describe your experience with the clinical staff (nurses, medical assistants or nurse practitioner)?
  - 810 responded Very helpful out of 817 respondents = 99%
- How likely are you to recommend our services to a family member or friend?
  - 219 Responded Very likely out of 221 respondents = 99%

# Clinical Services

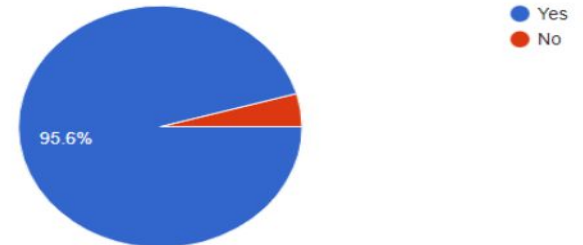
2. Did you clearly understand the education and counseling you received from the nurse/provider?

501 responses



If Scheduled, appointment with in 7-14 days?

407 responses





# Community Health

- Community Health oversees a variety of programs, including:
  - Tobacco Use Prevention and Cessation, including outreach to target populations
  - Adolescent Development and Youth Mental Health First Aid
  - Community Health Improvement Plan and Pinal County Health Strategic Planning
  - Childhood Injury Prevention and Child Fatality Review Team
  - Chronic Disease Self Management, Caregiver Support, and Falls Prevention
  - Suicide Mortality Review
  - Overdose Prevention and Overdose Fatality Review Team
  - School-Based Prevention Education



# Community Health

- Community Health staff:
  - Division Manager: Jan Vidimos
  - Program Managers: Naomi Murrietta, JoAnne Galindo, Sue Damiata, Cori Wilson, Reyna Villegas
  - School Health Liaisons: Ana Gonzalez, Calista Rocha, Eureka King, Melissa Zazueta, Stefanny Caldera, Elena Rojas
  - Administrative Assistant, Senior: Vacant



# Community Health

- Major Accomplishments:
  - Completed the Community Health Needs Assessment. Based upon the results of that assessment and local data, developed the Community Health Improvement Plan, in collaboration with Banner and SunLife. Currently working with partners to implement the plan, which can be found on the Pinal County Public Health Dashboard at <https://healthy.pinal.gov/>.
  - Initiated a Suicide Mortality Review Team to determine the circumstances surrounding these untimely deaths. Commonalities among cases may lead to targeted prevention efforts, such as those Public Health employs as the result of ongoing Overdose Fatality and Child Fatality Reviews.
  - Hosted a Public Health Outreach booth at the Pinal County Fair. This highly successful event was a collaborative effort between many Divisions within Public Health. The general public had the opportunity to learn about Public Health services and initiatives. The Community Health Division also interacted with approximately 3,964 people at 26 Community Outreach Events.
  - Pinal County Public Health was designated as the Official Naloxone Distributor for the county by ADHS. Naloxone is commonly used to reverse opioid overdoses, when administered promptly.
  - Provided school-based prevention education to 9,088 students. Topics included: Hygiene/Oral Hygiene, Substance Misuse Prevention, Nutrition Education, Adolescent Development, Tobacco Use Prevention, Vaping Diversion, Bullying Prevention, Human Trafficking Prevention, Dating Violence Prevention, and Internet Safety.

# Pinal County Public Health Dashboard

## Healthy.Pinal.Gov



### Substance Misuse and Dependency

impacts people from all walks of life. Substance misuse is a critic...

[More Information](#)



### Nutrition and Physical Activity

Stay healthy with just one tap! Pinal Healthy & Active is a joint...

[More Information](#)



### Mental Health

41,000 Americans lose their lives to suicide each year. In 2016,...

[More Information](#)



### Health Trends; Infectious Diseases

An overview of Pinal County Community Health

[More Information](#)



### Resources

National Suicide Prevention Hotline: 1-800-273-8255  
County Suicide Prevention Hotline: 1-866-495-6735

[More Information](#)

PINAL COUNTY

2023 Community Health Needs Assessment

PINAL COUNTY

2020 Community Health Improvement Plan



# Community Health

## Access to Care

- Primary
- Behavioral Health
- Dental
- Specialty

## Chronic Disease Management

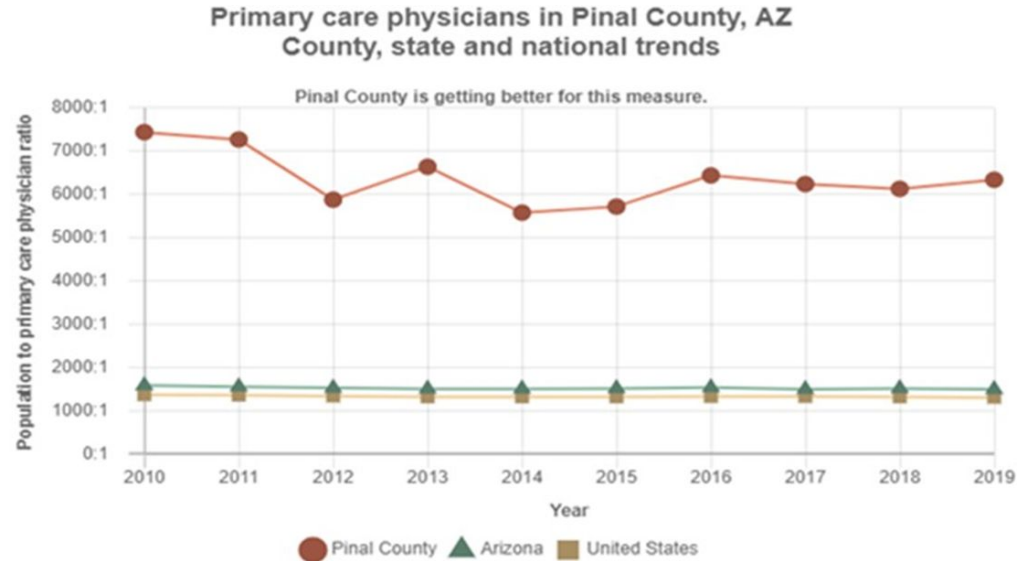
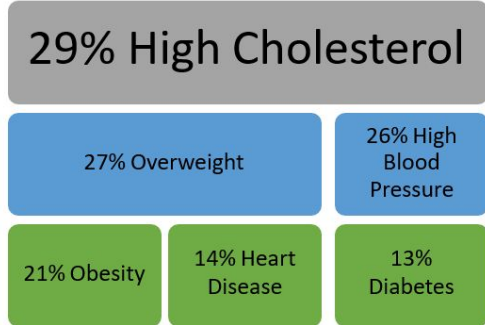
- Leading causes of death and associated comorbidities

## Behavioral Health

- Mental Health
- Substance Use

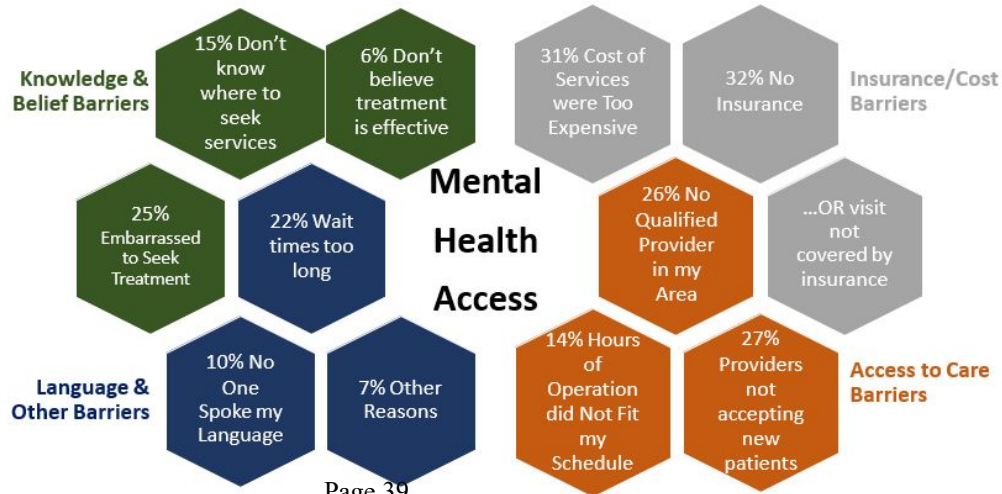
# Community Health

Most Common Chronic Health Conditions Reported by Survey Respondents



# Community Health

Reasons why people did not seek help for their mental health condition

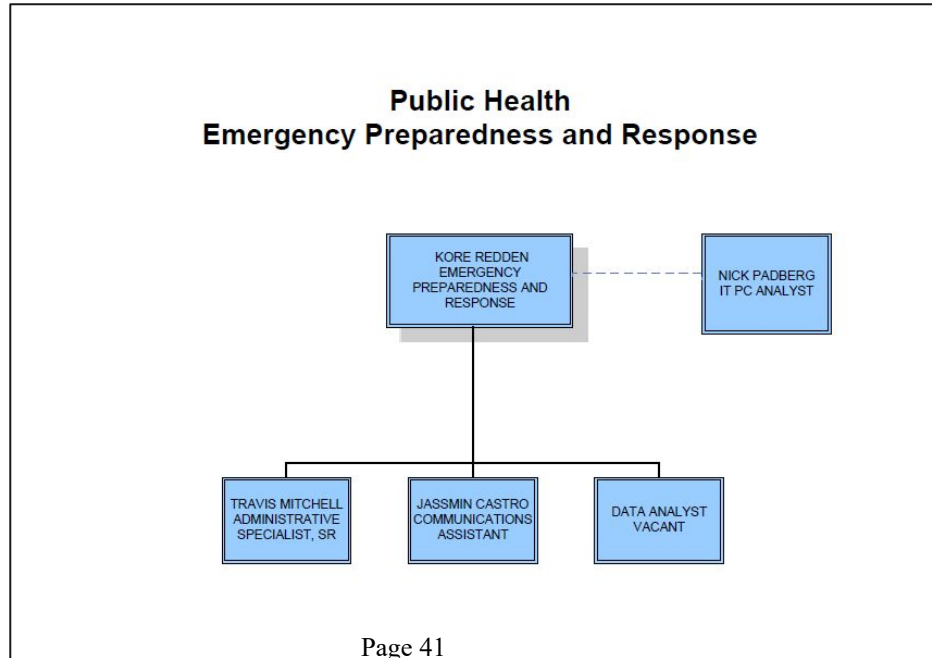




# Community Health



# Emergency Preparedness and Response (PHEPR)





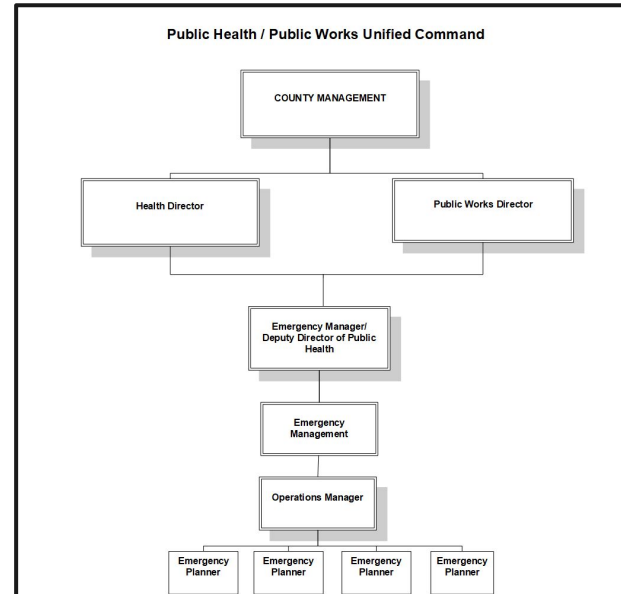
## Emergency Preparedness and Response (PHEPR)

- Emergency Preparedness and Response prepares for the response to various public health emergencies-natural, accidental, or intentional associated with chemical, biological, radiological and nuclear incidents.
- The division is not primarily public-facing but rather works to prepare staff and partners in the event of public health emergencies; and during these emergencies, offers guidance and resources. A significant response activity also includes public and partner messaging that involves emergency crisis risk communications.
- The division coordinates training of staff and leadership in the National Incident Management System (NIMS) to ensure understanding of the Incident Command Structure (ICS) enhancing coordination, accountability, and safety during an emergency response.

# Emergency Preparedness and Response (PHEPR)

New Responsibilities for Fiscal Year 2022-2023:

- The Office of Emergency Management was placed under unified command with Public Works (now Development Services) and Public Health.





# Emergency Preparedness and Response (PHEPR)

## Projects / Responsibilities for Fiscal Year 2022-2023:

- Monthly Healthcare Provider Webinars in coordination with Clinical Services
  - Provide current disease trends
  - Outbreaks
  - Guidance on testing, treatment, and prevention measures
- Public Health New Hire Orientation and Onboarding
  - Forty-two (42) new employees in five (5) orientation sessions
- NIMS/ICS completion certificates to ensure compliance
- Quarterly call-down drills for preparedness requirements

# Emergency Preparedness and Response (PHEPR)

## Public Health Responses

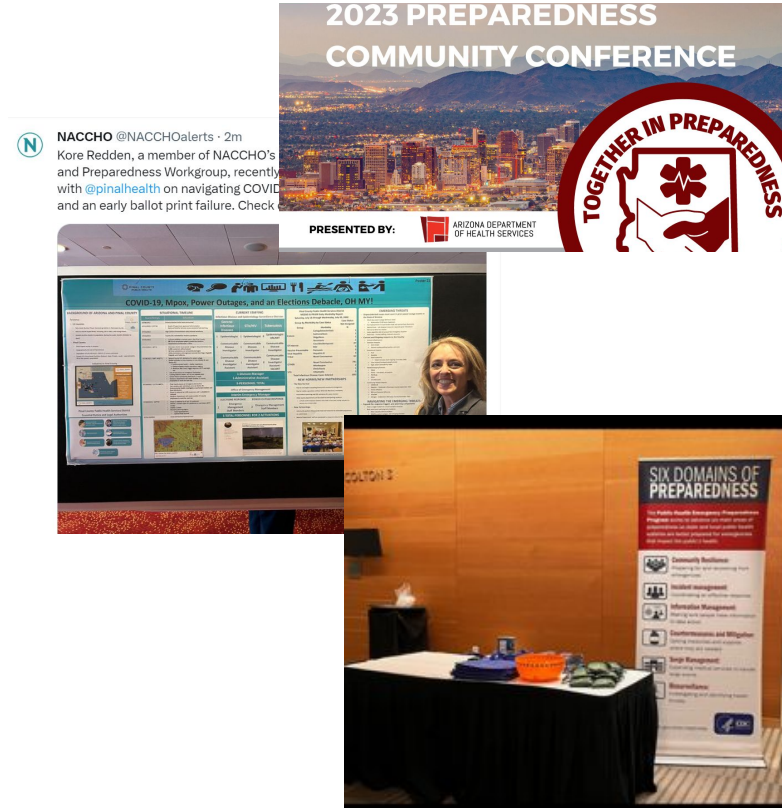
- Cyclospora (Foodborne)
- Varicella
- GI Illnesses
  - Salmonella
  - Norovirus
- Invasive Streptococcus A and Pneumoniae
- RSV (Respiratory Syncytial Virus)
- Elections Assistance
  - 421.75 hours / 36 employees



# Emergency Preparedness and Response (PHEPR)

## National Workgroups and Presentations

- National Association of Counties and Cities Health Officials (NACCHO)
  - Public Health Emergency Preparedness Summit - Poster Presentation
  - Multi-Disciplinary Workgroup
  - Chemical Preparedness Ad-Hoc Workgroup
- Naval Postgraduate School Center for Homeland Defense and Security 15th Annual Education Summit - Panel Presentation
- Arizona Department of Health Services Preparedness Community Conference - Panel Presentation





# Environmental Health

- Environmental Health is responsible for:
  - Inspecting food establishments to ensure they are complying with the Pinal County Environmental Health Code
  - Investigating public health nuisances such as vermin and feral bees, green or abandoned pools, and solid and liquid waste
  - Investigating illegal dump sites
  - Enforcing Smoke Free Arizona
  - Trap and test mosquitos to investigate instances of mosquito-borne diseases in our County



# Environmental Health

- \* Foodborne Illness complaints were not associated with a specific establishment unless the interview and etiology established a potential link to a specific establishment.
- There were 143 embargo actions taken. This includes 3,374 pounds of product.

### Food Program Activity Categories:

	Complex	Moderate	Limited	Totals
Current Number of Food Establishments	391	564	180	1135
Number of Routine Inspections	909	887	183	1979
Number of Re-inspections	57	65	10	132
Number of Pre-Operational Inspections Performed	40	24	21	85
Number of Foodborne Illness (FBI) Complaints Evaluated/Investigated	1	1	N/A	30*
Number of Non-FBI Complaints Evaluated/Investigated	95	64	32	191
Number of Compliance Proceedings (Conferences, Hearings, Court)	0	0	2	2
Number of Food Items Detained/Embargoed	N/A	N/A	N/A	**
Number of Temporary Food Establishment Inspections Performed	N/A	N/A	N/A	218



# Environmental Health

## Sanitation Inspections and Other Programs:

	Number of Facilities	Number of Inspections	Number of Complaint Investigations	Number of Enforcement Actions
Public & Semipublic Bathing Places	300	390	9	10
Trailer Coach Parks	130	180	14	0
Public School Grounds	99	94	4	0
Camp Grounds	7	7	0	0
Children's Camps	2	2	2	0
Public Accommodations	25	27	4	0
Bottled Water	1	Page 49	0	0



## Environmental Health

Complaint Investigations by Type	
Foodborne Illness	30
Food Sanitation	191
Hotel & Motel	4
Manufactured Home/RV Park	14
Public or Semi-Public Swimming Pool	9
School Grounds	4



## Environmental Health

Complaint Investigations by Type	
Waste Oil Disposal	1
Waste Tire Disposal	1
Solid Waste Dumping	144



## Environmental Health

Complaint Investigations by Type	
Abandoned Pool	8
Green Pool	70
Feral Bee Hive	4
Mosquito Problem	70
Retention Area	1
Standing Water	44
Vermin (Mice, Cockroaches, etc.)	11



## Infectious Disease and Epidemiology Surveillance (IDES)

- The Infectious Disease and Epidemiology Surveillance Division (IDES) monitors and tracks communicable disease throughout Pinal County.
- They receive and respond to reports of communicable diseases, as well as investigate reports of communicable diseases.
- IDES provides treatment for tuberculosis for individual patients.
- They also help link community members to care for sexually transmitted illnesses.



# Infectious Disease and Epidemiology Surveillance (IDES)

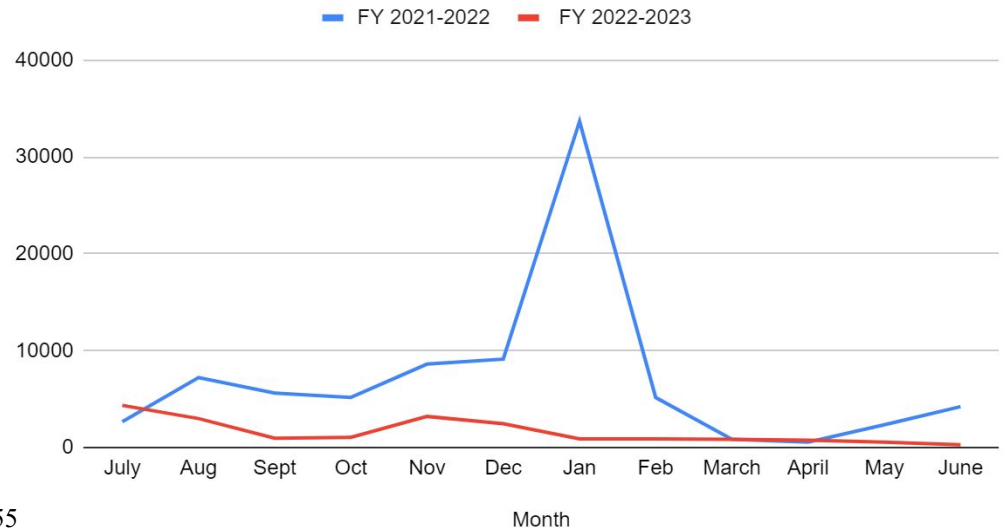
- Division Manager: Zia Helgeson-Budrys
- General Infectious Disease team staff:
  - Joel Jimenez - Epidemiologist, Glenda Armendariz - Communicable Disease Investigator, Amber Avila - Communicable Disease Investigator, Assistant
- Sexually Transmitted Illness team staff:
  - Jabette Franco - Epidemiologist, Susan Drost - Communicable Disease Investigator, Cynthia George - Communicable Disease Investigator, Assistant
- Tuberculosis team staff:
  - Daniel Reimer - Epidemiologist, Edwin Penate - Communicable Disease Investigator, Anissa Gomez - Communicable Disease Investigator, Assistant
- Administrative Assistant: Natalie Waardenburg
- Data Analyst: Kaeli Lugo

# Infectious Disease and Epidemiology Surveillance (IDES)

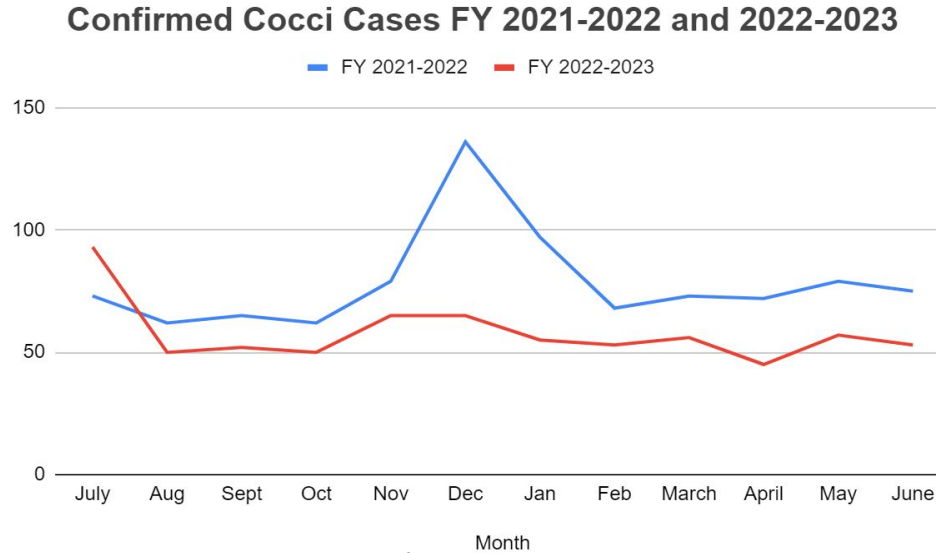
## Top 6 Morbidities FY 2022-2023

1. COVID: 19,191 cases
2. Influenza: 2,348 cases
3. RSV: 1,294 cases
4. Cocci (Valley Fever) : 694 cases
5. Salmonella: 133 cases
6. MRSA: 97 cases

### Confirmed COVID Cases FY 2021-2022 and 2022-2023



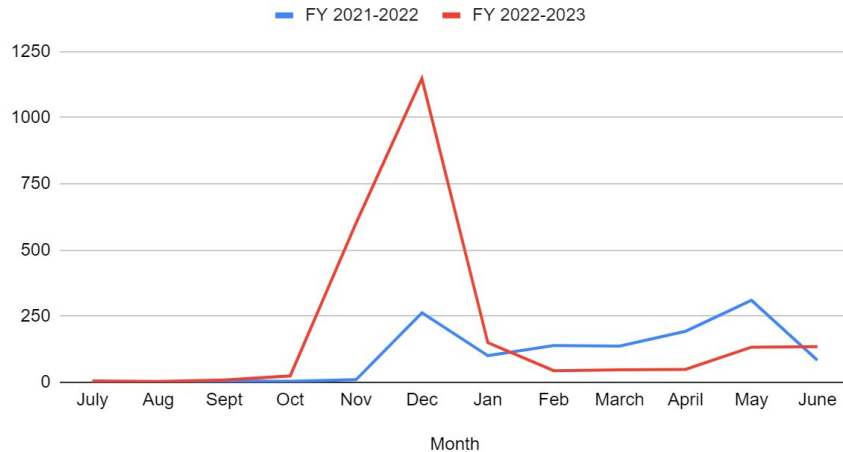
# Infectious Disease and Epidemiology Surveillance (IDES)



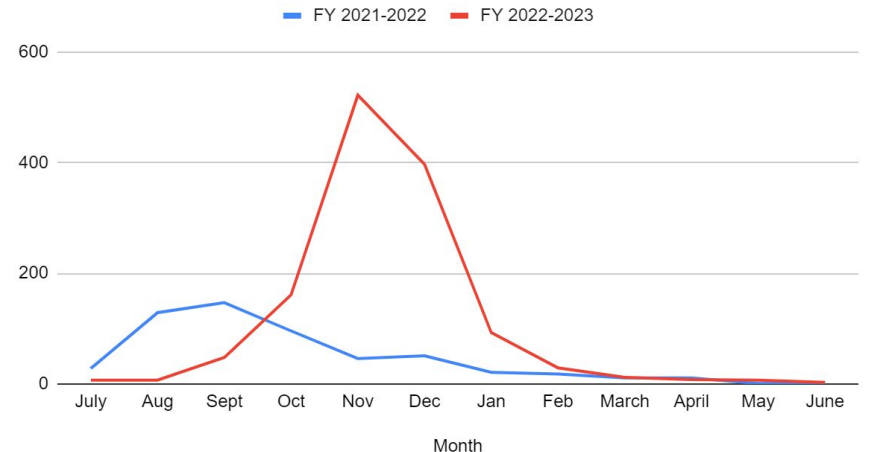


# Infectious Disease and Epidemiology Surveillance (IDES)

## Influenza Cases in FY 2021-2022 and 2022-2023



## RSV Cases in FY 2021-2022 and 2022-2023





# Infectious Disease and Epidemiology Surveillance (IDES)

## Tuberculosis (TB)

Fiscal Year	Reported Cases	Confirmed Cases	Corrections	Community	Unknown
2021-2022	111	25	10	0	15
2022-2023	207	43	19	2	22

## Sexually Transmitted Infections/HIV

Category	FY 2021-2022	FY 2022-2023
Chlamydia	1790	1812
Gonorrhea	750	558
Syphilis	373	397
HIV	48	34
<b>Total Confirmed Sexually Transmitted Infections</b>	<b>2961</b>	<b>2801</b>

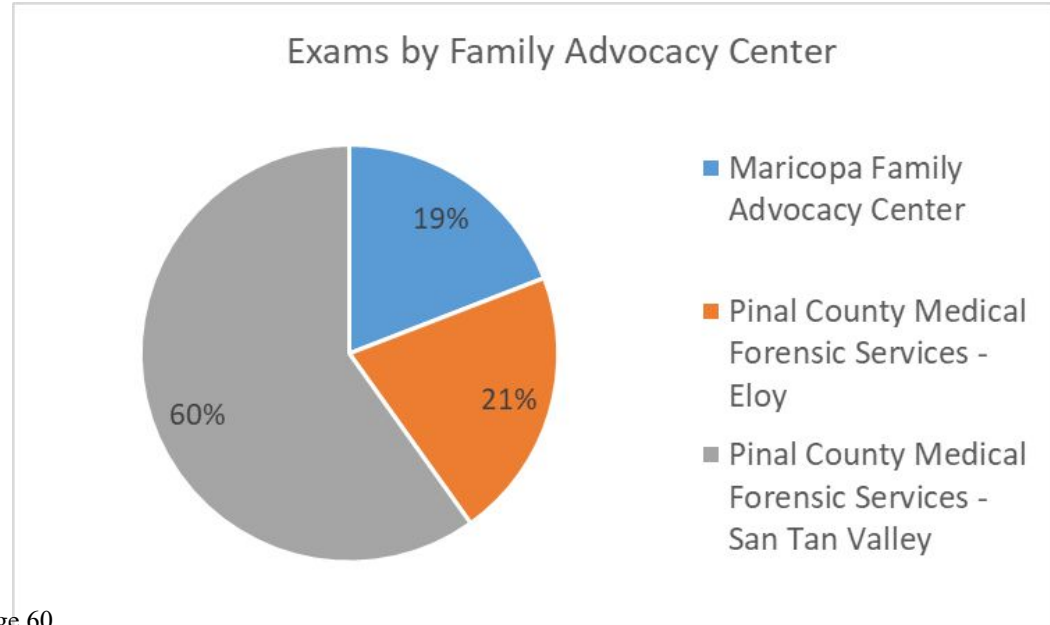


# Medical Forensics

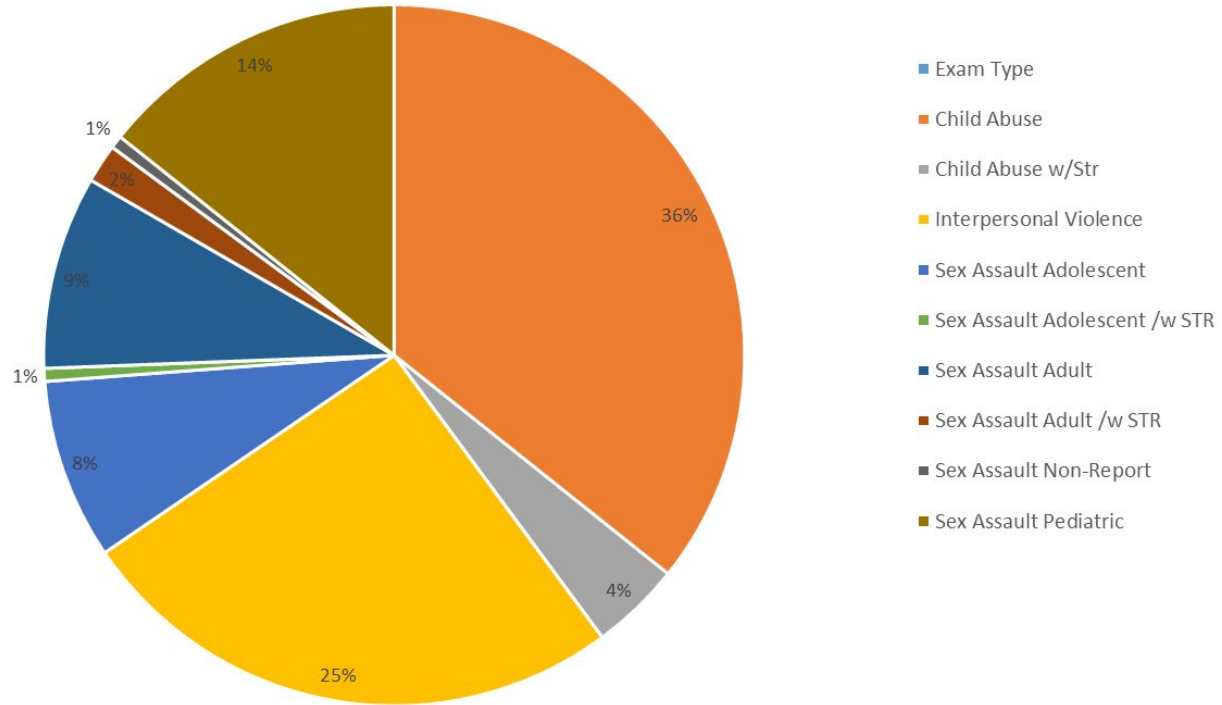
- The Medical Forensic Services program's goal is to promote the health, safety and well-being of patients with concerns of interpersonal violence.
- The nurses who work in Medical Forensic Services are specially trained.
- The forensic nurses work closely with community partners such as victim advocates, law enforcement, adult and child protective services, as well as county attorneys. This multidisciplinary team approach is essential in providing holistic care to those who are victims of violence or violent crimes in the community.
- Medical forensic examinations are completed at Family Advocacy Center locations in Pinal County.
- Forensic Nurses: Emily Coggon, Deanna Squires, and Sherri Witzel

# Medical Forensics

- The Forensic Nurses provide a medical forensic exam that includes:
  - Medical health history
  - Assault history
  - Physical exam
  - Collection, packaging, and storage of potential evidence
  - Education and referrals for follow up care



Exam Percentages by Type





## Nutrition and Vital Records

- Nutrition and Vital Records provides services under the WIC Program, the Breastfeeding Peer Counseling Program, and Vital Records.
- The Special Supplemental Nutrition Program for Women, Infants, and Children provides nutrition and breastfeeding education and support, healthy supplemental foods, and referrals to other community resources.
- The Breastfeeding Peer Counseling Program provides breastfeeding peer support to help parents meet their breastfeeding goals.
- Vital Records provides birth and death certificates and processes amendments and corrections.



# Nutrition and Vital Records

- WIC Staff
  - Brandon Boatman, Gabriel Castillo, Nicole Chavez, Steven Ortiz, Kala Vanstone - Nutrition Program Supervisors and Jessi Gomez - Breastfeeding Program Supervisor
  - Kimberly Borja,, Lynette Hargis, Sabrina Juvera, Miryam Mendoza, Alma Palafox, Haylie Sanders, Stacey Stanley, Bernadette Valencia, Latasha Wager, Kayla Zitzka - Nutrition Specialists
  - Franshesca Chaparro, Cadence Fox, Jo Ann Mihalic, Melissa Guerrero - Nutrition Specialists, Senior
  - Debora Fierz - Nutritionist
  - Sydney Madoneczky - WIC Outreach and Retention Coordinator
- BFPC Staff
  - Erizsa Divinagracia, Patricia Tafoya - Breastfeeding Peer Counselors
- Vital Records Staff
  - Tracy Myers - Vital Records Supervisor
  - Alissa Babb, Evelyn Corona, Holly Glabb, Kathryn Holcomb, Jaycee Johnson, Sulema Martinez, Cheyenne Solomonson - Vital Records Clerks



## Nutrition and Vital Records

WIC clients served	BFPC Clients served	IBCLC Contacts	Breastfeeding Class Attendance
80,529	3,296	1,051	67

Birth Certificates printed	Death Certificates printed
8,523	15,211

# Nutrition and Vital Records

## How does WIC help?

Families can participate until their baby is 1 year

**WIC OFFERS**

- Breastfeeding Peer Counselor Program
- Classes & Support Groups
- Education Materials
- 24/7 Breastfeeding Hotline 1-800-833-4642
- International Board Lactation Consultants (IBCLC)

**BREAST/CHEST FEEDING FAMILIES MAY ALSO BE ELIGIBLE FOR:**

- Breast pumps may be available for families returning to work or school (while supplies last)
- Families who are exclusively breast/chest feeding get more healthy foods with the enhanced WIC food package

**CELEBRATE EVERY DROP**  
#worldbreastfeedingweek2022

WIC PINAL COUNTY

USDA is an equal opportunity provider and employer

## Breastfeeding IN PUBLIC

24-HOUR BREASTFEEDING HOTLINE 1-800-833-4642

Arizona has laws in place that support and protect the mother's choice to breastfeed while in public places.

**A.R.S. 41-1443**  
A mother is entitled to breastfeed in any area of a public place or a place of public accommodation where the mother is otherwise lawfully present.

**A.R.S. 13-1402**  
Indecent exposure does not include an act of breastfeeding by a mother.

AzDHS.gov

**CELEBRATE EVERY DROP**  
#STEPUPFORBREASTFEEDING

WIC PINAL COUNTY

USDA is an equal opportunity provider and employer

## Your BREASTFEEDING PEER COUNSELORS are the best of the best

Pinal County's **Breastfeeding Peer Counselors** are trained with education, tools, experience, and most importantly passion to help support your needs as a breast/chest feeding family!

(520) 858-4516 ❤️ (520)483-5844

*text today!*

**#WBW2022**

WIC PINAL COUNTY

USDA is an equal opportunity provider and employer



# PINAL COUNTY

WIDE OPEN OPPORTUNITY

## AGENDA ITEM

November 15, 2023 ADMINISTRATION BUILDING A  
FLORENCE, ARIZONA

**REQUESTED BY:**

**Funds #:**

**Dept. #:**

**Dept. Name:**

**Director:**

**BRIEF DESCRIPTION OF AGENDA ITEM AND REQUESTED BOARD ACTION:**

Executive Session pursuant to A.R.S. 38-431.03(A)(3) for legal advice on enforcement options under the Pinal County Environmental Health Codes as delegated by the Director of Arizona Department of Health Services pursuant to A.R.S. 36-136, et seq. (Chris Keller/Leo Lew)

**BRIEF DESCRIPTION OF THE FISCAL CONSIDERATIONS AND/OR EXPECTED FISCAL IMPACT OF THIS AGENDA ITEM:**

**BRIEF DESCRIPTION OF THE EXPECTED PERFORMANCE IMPACT OF THIS AGENDA ITEM:**

**MOTION:**

History		
Time	Who	Approval

**ATTACHMENTS:**

<a href="#">Click to download</a>
No Attachments Available



# PINAL COUNTY

WIDE OPEN OPPORTUNITY

## AGENDA ITEM

November 15, 2023 ADMINISTRATION BUILDING A  
FLORENCE, ARIZONA

**REQUESTED BY:**

**Funds #:**

**Dept. #:**

**Dept. Name:** Clerk of the Board

**Director:** Natasha Kennedy

**BRIEF DESCRIPTION OF AGENDA ITEM AND REQUESTED BOARD ACTION:**

Pursuant to A.R.S. 38-431.02, NOTICE IS HEREBY GIVEN, that the public will have physical access to the meeting room at 9:15 AM.

**BRIEF DESCRIPTION OF THE FISCAL CONSIDERATIONS AND/OR EXPECTED FISCAL IMPACT OF THIS AGENDA ITEM:**

**BRIEF DESCRIPTION OF THE EXPECTED PERFORMANCE IMPACT OF THIS AGENDA ITEM:**

**MOTION:**

History	Who	Approval
Time		

<b>ATTACHMENTS:</b>
<a href="#">Click to download</a>
No Attachments Available



# PINAL COUNTY

WIDE OPEN OPPORTUNITY

## AGENDA ITEM

November 15, 2023 ADMINISTRATION BUILDING A  
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**Dept. #:**

**Dept. Name:** Clerk of the Board

**Director:** Natasha Kennedy

**BRIEF DESCRIPTION OF AGENDA ITEM AND REQUESTED BOARD ACTION:**

Meeting Notice of Posting

**BRIEF DESCRIPTION OF THE FISCAL CONSIDERATIONS AND/OR EXPECTED FISCAL IMPACT OF THIS AGENDA ITEM:**

**BRIEF DESCRIPTION OF THE EXPECTED PERFORMANCE IMPACT OF THIS AGENDA ITEM:**

**MOTION:**

History	Who	Approval
Time		

**ATTACHMENTS:**

Click to download
<input type="checkbox"/> <a href="#">Notice of Posting</a>



**PINAL COUNTY**  
WIDE OPEN OPPORTUNITY

**MEETING NOTICE OF POSTING**

**STATE OF ARIZONA**

**COUNTY OF PINAL**

I, Natasha Kennedy, being duly sworn upon her oath, says as follows:

I am the appointed Clerk of the Pinal County Board of Supervisors.

In my position as Clerk of the Board of Supervisors and Board of Directors, I am responsible for posting all Agendas.

Pursuant to A.R.S. 38-431.02 notice is hereby given that the Pinal County Board of Supervisors and Pinal County Board of Directors will hold a Regular meeting on **Wednesday, November 15, 2023 at 9:30 AM** in the Board Hearing Room, 1891 Historic Courthouse, Administrative Complex, located at 135 N. Pinal Street, Florence, Arizona 85132. The public will have physical access to the meeting room at 9:15 AM.

Notice of Possible Recess: The Board may take a Recess around 12:30 PM and the meeting will reconvene around 1:00 PM.

Board Meetings are broadcasted live and the public may access the meeting on the County Website at Pinal.gov under “Meeting Videos.”

Board Agendas are available on the County Website at Pinal.gov under “Agendas & Minutes.”

At any time during business hours, citizens may reach the Clerk of the Board Office at (520) 866-6068 or via email at [ClerkoftheBoard@pinal.gov](mailto:ClerkoftheBoard@pinal.gov) for information about Board meeting participation.

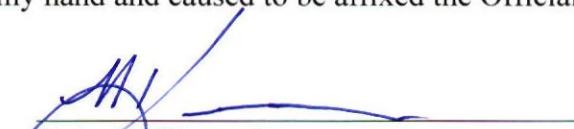
**Note:** One or more members of the Board may participate in this meeting by telephonic conference call.

I hereby further certify that I caused to be posted this Thursday November 9, 2023, around 4:00 PM the Regular Agenda, Public Health Services District Agenda, and Executive Session as follows:

1. A kiosk located outside the front entrance to The Old Historical Courthouse, Administrative Complex Building, 135 North Pinal Street, Florence, Arizona 85132
2. County Website under Agendas & Meetings located at Pinal.gov
3. Emailed the NOVUS Agenda Distribution List and Clerk of the Board Notification Distribution List

**IN WITNESS WHEREOF**, I have hereunto set my hand and caused to be affixed the Official Pinal County, Arizona Seal this 9<sup>th</sup> day of November, 2023.



  
**Natasha Kennedy**  
 Clerk of the Board of Supervisors  
 Pinal County, Arizona

**CLERK OF THE BOARD OF SUPERVISORS**

1891 Historic Courthouse | 135 North Pinal Street | P.O. Box 827 | Florence, AZ 85132 | T: 520-866-6068  
[www.pinal.gov](http://www.pinal.gov)